

**Memphis & Shelby County  
BUSINESS and INDUSTRY SPECIFIC REQUIREMENTS  
for PHASE 1 / MAY 5th RE-OPENING**

(Source: Back to Business Framework for Memphis & Shelby County)

<p><b>CIVIC FACILITIES (libraries, etc.)</b></p> <ul style="list-style-type: none"> <li>• Limit occupancy to 25% building capacity.</li> <li>• Employees must wear masks.</li> </ul>	<p><b>OFFICES/CALL CENTERS</b></p> <ul style="list-style-type: none"> <li>• Require face masks for all employees.</li> <li>• Require symptom checks for all employees.</li> <li>• Establish work arrangement by which employees are spaced six feet from one another.</li> <li>• Do not share phones or handsets</li> <li>• Allow telework and minimize business travel to the greatest extent possible.</li> </ul>	<p><b>GROCERY STORES</b></p> <ul style="list-style-type: none"> <li>• Limit occupancy to 50% building capacity.</li> <li>• Require face masks and gloves for all employees preparing or serving food and with interaction with the public; require at least face covering for all other employees.</li> </ul>
<p><b>RESTAURANTS &amp; BARS</b></p> <ul style="list-style-type: none"> <li>• Maximum capacity of 50%.</li> <li>• Adjust layout of dining area/seating to maintain social distance between groups of customers.</li> <li>• Eliminate use of communal items (i.e., containers on tables, writing utensils).</li> <li>• Require single-use items such as paper menus.</li> <li>• Require employees preparing or serving food and employees with interaction with the public wear masks.</li> </ul>	<p><b>RETAIL STORES &amp; COMMERCIAL BUSINESSES</b></p> <ul style="list-style-type: none"> <li>• Limit occupancy to 50% building capacity.</li> <li>• Employees with interaction with public must wear face masks; all other employees must wear face masks.</li> </ul>	<p><b>GYMS/FITNESS FACILITIES</b></p> <ul style="list-style-type: none"> <li>• Limit occupancy to 25% building occupancy.</li> <li>• Employees must wear face masks</li> <li>• Adjust equipment layout or close/restrict access to equipment as necessary to maintain at least six feet of separation between users.</li> <li>• Conduct regular and thorough cleaning of all equipment, surfaces and areas of the facility using disinfectant cleaning supplies.</li> <li>• Require customers to clean equipment with disinfecting wipes before and after use.</li> <li>• Provide hand sanitizing stations for use upon customer entry and exit.</li> <li>• Limit workouts to 45 minutes.</li> </ul>
<p><b>NON-CONTACT SPORTS FACILITIES (golf courses, tennis courts, etc.)</b></p> <ul style="list-style-type: none"> <li>• All others open following guidance on maximum number of individuals for groups.</li> <li>• Shared equipment prohibited.</li> <li>• Employees with interaction with the public must wear face masks; all other employees must wear face masks.</li> <li>• Dining facilities limited to 25% capacity; carry-out/delivery ok.</li> </ul>	<p><b>MANUFACTURERS/DISTRIBUTERS</b></p> <ul style="list-style-type: none"> <li>• Require face masks and symptom checks for all employees.</li> <li>• Establish work arrangements by which employees are spaced six feet from one another.</li> </ul>	<p><b>CHILDCARE</b></p> <p>Rely on CDC guidance and regulations.</p> <ul style="list-style-type: none"> <li>• Implement social distancing strategies.</li> <li>• Intensify cleaning and disinfection efforts.</li> <li>• Modify drop-off and pick-up procedures.</li> <li>• Implement screening procedures upon arrival.</li> <li>• Maintain an adequate ratio of staff to children to ensure safety. When feasible, staff members and older children should wear face coverings within the facility. Cloth face coverings should NOT be put on babies and children under age two because of danger of suffocation.</li> </ul>
<p><b>HEALTHCARE</b></p> <ul style="list-style-type: none"> <li>• Elective surgeries and diagnostic, medical, and procedural visits allowed consistent with Tennessee Hospital Association standards and district protocol.</li> <li>• Active screening at entrances to healthcare facilities.</li> <li>• Telehealth encouraged where practical.</li> <li>• Nursing home and long-term care facilities have stringent precautions in place.</li> </ul>	<p><b>HARDWARE STORES</b></p> <ul style="list-style-type: none"> <li>• Limit occupancy to 50% building capacity.</li> <li>• Require face masks and gloves for all employees preparing or serving food and with interaction with the public; require at least face covering for all other employees.</li> </ul>	
	<p><b>PLACES OF WORSHIP</b></p> <ul style="list-style-type: none"> <li>• Limit occupancy to 25% building capacity.</li> <li>• Adherence to social distancing.</li> </ul>	
	<p><b>CAR WASHES</b></p> <ul style="list-style-type: none"> <li>• Only fully automated car washed allowed. Ancillary functions like vacuum stations must be closed.</li> </ul>	

**BUSINESSES THAT WILL REMAIN CLOSED**

**Contact sports facilities**

basketball courts, baseball fields

**Personal appearance businesses**

hair, nail salons, spas

**Entertainment/performance venues**

theaters, auditoriums, sports arenas

**Recreation facilities**

bowling alleys, indoor climbing, arcades, trampoline parks

**Schools**

Currently closed; further phases TBD pending additional guidance